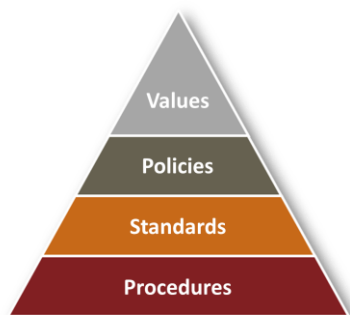


Prumo Logística S.A.

# DATA PRIVACY STANDARD FOR EXTERNAL PARTIES

NC.PU.COI.003.01



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0. The Standard under scrutiny has been created to demonstrate to users our commitment to the security and privacy of information gathered. Any visitor can browse this website without providing personal information. If the user provides any individual information, this standard can clarify how it will be collected and handled.

## 1. **COLLECTED INFORMATION**

2. Any information users provide will be collected and stored in accordance with strict security and confidentiality standards, always in line with ethical and legal requirements. Personal data can be handled for one or more reasons, of which users will be duly informed.
3. At the time of collection, users will be informed of the information being retained, where they will be given the option not to provide information required.

## 4. **USING COLLECTED INFORMATION**

5. Prumo Group (Prumo Logística S.A. and affiliates) will use the information for the following purposes:
6. To serve Legitimate Interests, always within the user's expectations and without impairing their fundamental rights, such as analyzing the site's performance, measuring audience, security analyses, enhancing the user experience, identify profiles and habits required by Prumo Group's strategy.
7. For institutional communication purposes, by issuing important notifications and alerts.

## 8. **COOKIES<sup>1</sup>**

9. For administrative purposes we may use cookies, where at any time users can activate mechanisms in their browser to inform them when they are being activated or to prevent them from being activated.
10. Cookies allow users to be recognized the next time they visit the website. They also enable a tailored experience and help detect certain types of fraud.
11. Cookies can be classified into the categories listed below:
12. Necessary: these cookies are essential for the website to properly load and enable correct browsing and all functionalities.
13. Performance: cookies help us understand how visitors (users) interact with our website, providing information about ages visited, time spent on our website and any issues encountered.
14. Functional: cookies allow our page to record the user's choices, in order to provide a tailored experience.

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<sup>1</sup> Small file placed on the computer to track movement within websites.

15. Marketing: cookies are used to provide more material content of interest to the user. They can be used to better direct advertising.
16. We therefore emphasize that accepting cookies classified as necessary is essential for the website to function properly, and refusing to use this tool could impair the user's browsing experience.

## 17. **SHARING INFORMATION**

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18. Unless we receive a legal or court order, your browsing information on our website will never be transferred to third parties or used for purposes other than those it was originally collected for.
19. Access to collected information is restricted to only those employees authorized to adequately use it: employees improperly using this information, in violation of the Data Privacy Standard, are subject to Prumo Group's disciplinary penalties.
20. Information provided by the user will be maintained in their entirety.
21. If the user requests deletion of their file, personal information provided will be permanently excluded whenever permitted by the legislation and providing there are no legal reasons to retain this information. In certain cases, the information can be retained, for instance to comply with a legal obligation, for use in litigation and/or other reasons permitted or required by law.
22. Prumo Group takes precautions to protect the user's personal information from theft, misuse and unauthorized access, disclosure, alteration and destruction

## 23. **DATA SUBJECTS' RIGHTS AND HOW TO EXERCISE THEM**

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24. In compliance with the applicable legislation regarding personal data handling, Prumo Group respects and guarantees users the possibility to make requests based on the following rights:
  - i. *Confirmation the data has been handled;*
  - ii. *Anonymization, blocking or elimination of data that are unnecessary, excessive or treated in disagreement with the Law;*
  - iii. *Data portability to another service or goods provider;*
  - iv. *Eliminating data handled with the client and/or user's consent;*
  - v. *Accessing data;*
  - vi. *Correcting incomplete, inexact or outdated data;*
  - vii. *Obtaining information about the entities with which the Group shares your Personal Data;*
  - viii. *Information on the likelihood of not providing consent and adverse consequences;*

- ix. *Revoking consent.*
- 25. All requests can be made through a Form on our Privacy Portal and will be answered in accordance with the rules of procedure of Prumo Group and the applicable legislation.
- 26. **LEGAL INCAPACITY**
- 27. Our website is not intended for children, adolescents and/or any person without legal capacity. The personal data of children and adolescents will not therefore be intentionally handled: any such data we learn of will be promptly eliminated.
- 28. **FINAL PROVISIONS**
- 29. Our website may contain links to or frames of other sites, which may or may not be our partners and collaborators. These links and frames will only be used to provide another benefit for users. We emphasize that the inclusion of such links and frames does not mean we are aware and agree with them or are responsible for them or their respective content. We cannot therefore be held liable for any losses and damages incurred as a result of using said links or frames.
- 30. Any organizations procured to provide support services will be required to follow our privacy standards.
- 31. The conditions stipulated in this document are subject to change at any time.
- 32. We recommend this document be periodically checked, which is subject to change without prior notice.
- 33. Should you have any queries regarding data protection or privacy, please contact our Data Protection Officer (DPO), Mario R. Sebollela Júnior, via the [Form on our Privacy Portal](#).

<b>Responsible:</b> Data Protection Officer	<b>Approval:</b> Data Protection Officer
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Creation	Version	Description of the change
01/08/2022	01	Creation of this standard
11/10/2022	02	Adjustment in item 33 - inclusion of the person in charge (DPO)